



SEWP V ORDERING GUIDE for NASA's Solutions for Enterprise- Wide Procurement (SEWP VI)

Integration Technologies Group, Inc. (ITG)

Contract No. 80TECH26D0754 - Category A (ITC/AV Solutions)

Period of Performance: November 1, 2026, through October 31, 2036

<i>Company Name</i>	Integration Technologies Group, Inc
<i>Address</i>	3188 Fairview Park Dr., Falls Church, VA 22042
<i>SAM UEI</i>	M7KUEGMEKNV4
<i>Program Manager</i>	Christine Moore 703-485-0798 / 703-698-8282 christine.moore@itgonline.com
<i>Deputy Program Manager</i>	Roberto Udasco 703-485-0766 roberto.udasco@itgonline.com

Date of Update: 09/17/2026

1. SEWP VI Overview

NASA SEWP VI (Solutions for Enterprise-Wide Procurement) provides the latest Information Technology, Communication and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors.

Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally, the contract vehicle provided only technology products for NASA and all other agencies. SEWP has continually evolved over the past 30 years, expanding its scope to meet the requests of its customers. The SEWP vehicle represents acquisition innovation within the Federal Government.

The program is self-funded through a usage fee of 0.34% and provides all Federal agencies with acquisition support across more than 50,000 orders a year.

SEWP VI contracts were awarded by scope category:

- **Category A - ITC/AV Solutions** (ITG holds a Category A contract)
- Category B - Enterprise-Wide ITC/AV Service Solutions
- Category C - Mission-Based ITC/AV Service Solutions

If you would like SEWP to determine whether your requirement is within scope of the SEWP VI contract, send an overview and/or bill of materials (BOM) to help@sewp.nasa.gov for review and feedback.

2. About Integration Technologies Group, Inc.

ITG was founded in 1984 to develop and provide IT systems and services for United States Government agencies. Our growth accelerated as we built our reputation on a track record of quality, dependability and customer service. ITG has more than 40 years of continuous experience in government contracting.

Today ITG is a global, Best Practices IT services and solutions company supporting clients in 1,200+ locations across 70+ countries. We hold multiple organizational and product certifications, including ISO 9001, ISO 20000-1, ISO 27001, CMMI Level 3 (DEV and SVC), ITIL and O-TTPS, and we maintain CMMC Level 2 compliance (certified December 2025). Clients rely on our certified engineers, staff consultants and subcontractors for expertise, tools and hands-on assistance.

ITG held NASA SEWP V (Contract NNG15SC79B, Group C) through its September 30, 2026, expiration, earning an Excellent rating across all SEWP contract holder performance criteria. Under SEWP V, ITG maintained a catalog of 48,000+ CLINs and completed more than 1,300 task orders, delivery orders and projects. That catalog, team and operating process carry directly into SEWP VI, so ITG is ready to quote and deliver from day one.

ITG also holds or supports NIH CIO-CS, GSA MAS IT, ITES-SW2, ITES-4H, U.S. Air Force 2GIT BPA, and other federal and DoW vehicles.

SEWP VI contract website: <https://www.sewpvicontract.com>

Corporate website: <https://www.itgonline.com>

2.1 Company and Contract Information

<i>Item</i>	<i>Detail</i>
<i>Name of Company</i>	Integration Technologies Group, Inc. (dba ITG)
<i>Main / Order Address</i>	3180 Fairview Park Drive, Suite 175, Falls Church, VA 22042-4583
<i>Remittance Address</i>	Integration Technologies Group, Inc., 3180 Fairview Park Drive, Suite 175, Falls Church, VA 22042-4583
<i>SEWP VI Contract No.</i>	80TECH26D0754
<i>SEWP VI Category</i>	Category A - ITC/AV Solutions
<i>Period of Performance</i>	November 1, 2026 - October 31, 2036
<i>NAICS Code</i>	541519e
<i>Business Size</i>	Small Business
<i>CAGE Code</i>	1EJ55
<i>UEI</i>	M7KUEGMEKNV4
<i>DUNS</i>	12-651-1963
<i>Estimated Delivery Date</i>	30 days after date of order (unless otherwise quoted)
<i>Discount Terms</i>	N/A
<i>Foreign Product (Yes/No)</i>	Quoted per line item; TAA compliance confirmed on every quote
<i>Logistics Centre</i>	11,000 sq. ft. facility in Fairfax, VA (warehouse, distribution hub, electronic repairs)

3. What ITG Provides Under SEWP VI Category A

ITG proposes and delivers across all nine Category A technical areas. Our offering spans access to 1,400+ leading OEMs and many thousands of distinct ICT/AV products, with additional variations and system configurations available. ITG delivers leading-edge product sets as well as mature technologies that support legacy infrastructure.

Catalog and volume figures in this section reflect ITG's holdings as of September 2026. Current SEWP VI CLIN counts, and pricing are available from the SEWP VI catalog at www.sewp.nasa.gov.

<i>Technical Area</i>	<i>What ITG Provides</i>	<i>Sample OEMs</i>
<i>1a - IT Computer Systems / Compute Facilities</i>	Laptops, notebooks, desktops, tablets, handhelds, wearables, thin clients, kiosks; servers and high-speed / cluster / quantum systems; data center and facility equipment (power, cooling, fire suppression, racks, enclosures); electronic computing components, memory, graphics and video cards, data acquisition boards, computer parts, bags, ergonomic desks; Adaptive Technology (magnifiers, braille solutions, low-vision technology); shipping, installation and warranty services. 30,000+ products under LoA.	HP, Dell, Panasonic, Microsoft, Lenovo, 10Zig
<i>2a - IT Storage Systems</i>	NAS servers, optical and media storage, storage management systems and file servers, storage virtualization, arrays, controllers and adapters, hard disk drives, storage data center equipment, tape and tape drives, storage management licenses, storage maintenance and SLA services. 4,500+ products.	NetApp, HPE, Dell, Cisco, Hitachi, Synology, Kingston, Verbatim, Veritas, Seagate
<i>3a - Networking and Communication Equipment</i>	Routers, switches, wireless access points, WLAN controllers, firewalls, modems, telecommunication devices and monthly service; Wi-Fi 6/7, advanced mesh, SD-WAN, 5G, Zero Trust Network Access; cloud-managed networking and AIOps. 20,000+ products.	Cisco, HPE (Aruba), Legrand, NetApp, Avaya, Belkin, CradlePoint, Add-On, Dell
<i>4a - Imaging Equipment and Supporting Technology</i>	Inkjet, laser, plotter and 3D printers, multi-function devices, scanners, asset tag and barcode printers and accessories; niche printing (braille printers, tactile graphic printers, embossers, RFID printing); computer accessories, monitors, peripherals and conferencing capability; shipping, installation and warranty services. 5,000+ products.	HPI, Canon, Lexmark, Samsung, LG
<i>5a - IT Power and Cabling Equipment</i>	UPS and power delivery systems (including Li-ion, IoT-enabled with remote monitoring), PDUs, surge protection; structured, network, data center, VTC and fiber optic cabling, engineer-furnish-install-and-test (EFI&T) cabling projects CONUS and OCONUS. 1,500+ power products; 100+ stand-alone cabling projects delivered.	APC by Schneider Electric, Legrand, Belkin, CyberPower, Eaton, Philips, Tripp Lite
<i>6a - Audio / Video Equipment</i>	Unified Communications and VTC: site surveys, room design, mock-ups, component sourcing, integration, network setup, cabling, installation, testing, training, 24x7x365 on-site support, preventive maintenance and technology refresh; displays, video walls, projectors and screens, speakers, microphones, switchers, media receivers and transmitters, amplifiers, signal processors. 100+ custom VTC rooms deployed across the U.S. and Germany.	Cisco, Planar, Crestron, Extron, LG, Biamp, SMART, HPI (Poly), Netgear, AMX, JBL, Legrand, Samsung, Denon, IOGEAR,

<i>Technical Area</i>	<i>What ITG Provides</i>	<i>Sample OEMs</i>
		Logitech, Tripp Lite (and 80+ additional OEMs)
<i>7a - Security and Sensor Equipment</i>	Physical access control, video surveillance cameras, fire alarm and sensor systems; firewalls and network security components; malware and anomaly detection, data loss prevention, advanced threat protection, intrusion prevention, network segmentation, ZTNA, hyperscale network security. Environments protecting PII, HIPAA, CUI and classified data. 10,000+ products.	Trend Micro, Forcepoint (Everfox), Symantec, Cisco, HP
<i>8a - Software and Cloud Technology</i>	Operating systems, communication software, data and database management, COTS software and licensing, virtualization, cloud solutions and XaaS. 400,000+ unique software CLINs; ITG delivered 1.8 million+ licenses between 2022 and 2024, including 1.2 million+ to SEWP V customers.	Adobe, Microsoft, Google, Amazon, Cisco, HP, Lenovo, Symantec, Micro Focus, Forcepoint, Trend Micro, Elastic, Ivanti, Veritas, RSA, OpenText
<i>9a - Product-Based Services</i>	Warranty and maintenance (extended warranty, accidental damage protection, keep-your-hard-drive, on-site and depot repair, 4 / 8 / 24 hour response, break-fix, end-of-life plans for 5+ year old equipment, custom SLAs, full-time on-site technicians, remote assistance); OEM and ITG training services including adaptive technology training; ITIL-driven helpdesk (incident, event and problem management, phone / email / remote and on-site support); inventory and asset management (physical inventory control, license management and compliance, asset reconciliation, disposal and decommissioning, barcode and RFID tagging, device usage monitoring, lifecycle planning, software asset management); logistics and life cycle sustainment (storage, packaging, hardware delivery, lithium battery delivery); integration and electronic repair. 19,000+ maintenance CLINs.	OEM warranty programs plus ITG “Over and Above / Post-OEM” warranties

Notable capabilities

- ITG is the only authorized Warranty Service Provider for the full Microsoft Surface portfolio to government users.
- ITG has provided Adaptive Technology and ADA compliance support since 1992 and is the prime contractor for multiple programs, with a dedicated training facility for the visually impaired in Falls Church, VA.

- ITG supports 400,000+ configuration items under Maintenance and Service Level Agreements.
- OCONUS delivery and installation is supported through ITG's International Operations Group and a network of field engineers.

If you are unsure whether a requirement falls within ITG's Category A scope, contact the ITG SEWP VI PMO (christine.moore@itgonline.com).

4. How to Obtain a Quote

The only method provided, and therefore recommended, by the NASA SEWP Program Office for obtaining SEWP quotes is the **SEWP Quote Request Tool (QRT)**, available on the SEWP website at www.sewp.nasa.gov.

Using the QRT assists in providing and documenting Fair Opportunity and verifies that quoted items are on contract and properly priced. The QRT will automatically include the Contract Holders within a selected Group or based on a suggested source.

ITG monitors the QRT continuously and responds to every in-scope request. You may also contact ITG directly for pre-sales support, market research, configuration assistance, BOM review or a rough order of magnitude estimate.

4.1 ITG Quote and Order Contacts

First point of contact for any quote, order or contract question:

Christine Moore, Program Manager, ITG SEWP VI PMO 703-485-0798 / 703-698-8282
- christine.moore@itgonline.com

Roberto Udasco, Deputy Program Manager 703-485-0766 - roberto.udasco@itgonline.com

ITG's PMO is the single point of entry for all SEWP VI requirements. The PMO routes each request to the appropriate ITG business unit (IT Technology Products & Networking; Unified Communications & Video Teleconference; Cloud & COTS Software Solutions; Warranty & Third-Party Support Services; Assistive Technologies & Adaptive Equipment; Consulting, IT & Business Processes; or International / OCONUS Operations) and remains the customer's point of contact through delivery, acceptance and invoicing.

Every ITG quote is tracked from receipt through invoicing under a unique ITG Opportunity Number. Reference that number in any follow-up and ITG can retrieve the full history of the requirement.

5. Market Research

Under FAR Part 10, appropriate market research based on the size and complexity of the acquisition is required. The SEWP Online Manufacturer Lookup and the RFI / RFQ tools within the SEWP QRT assist in this process.

ITG responds to Market Research Reports (MRR) and RFIs through the SEWP tools. All CLINs referenced in an ITG MRR response are already on contract.

6. Fair Opportunity

FAR 16.505(b)(1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding \$10,000 issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the Contracting Officer (CO), and that the CO must document the rationale for placement and price of each order.

Using the SEWP online Quote Request Tool is the recommended method to assist in this activity and to augment the required decision documentation.

Note: Fair Opportunity to all Contract Holders within one or more SEWP Groups is required. There is no requirement to obtain three quotes, as long as all Contract Holders within a Group were provided the opportunity to quote.

7. Best Value

Once market research is complete, the award decision considers the end user's needs, technical requirements, Contract Holder past performance, price, agency policy and other related factors.

8. Ordering Process

The internal ordering process of each agency varies. The process and accompanying forms for Purchase Requests (PR) and Delivery Orders (DO) issued against a SEWP contract are defined by the issuing agency, not by the NASA SEWP Program Management Office (PMO).

The typical process is:

1. An end user determines a requirement and generates a Purchase Request (PR).
2. The PR, along with any necessary funding information, is sent to that agency's procurement office, which results in the issuance of a Delivery Order (DO). Any valid Federal Agency DO form and the associated delivery order number may be used.
3. The NASA SEWP PMO does not issue DOs. These must be issued through the issuing agency's procurement office. The SEWP PMO reviews, processes and tracks issued DOs and forwards them to the Contract Holder.

Some agencies have special requirements for issuing IT Delivery Orders. It is the issuing agency's Contracting Officer's (CO/KO) responsibility to be aware of any agency-specific policies regarding issuing orders via an existing contract vehicle or GWAC. There are no requirements under the SEWP contracts for issuing agencies to use other intermediary procurement offices, except as directed through their own internal policies.

If modifications are made to any order, those modifications must also route through the SEWP Program Management Office.

8.1 How the SEWP Order Process Works

1. End User or Agency Contracting Officer

- Determines best value through market research
- Creates the Delivery Order, citing the NASA SEWP contract number (80TECH26D0754) and Integration Technologies Group, Inc. as the Prime Contract Holder
- Sends the order to the NASA SEWP Bowl

2. NASA SEWP Program Management Office (PMO)

- Verifies the order
- Forwards the valid order to ITG

3. ITG as SEWP Contract Holder

- Processes the order and issues acknowledgement
- Procures, integrates, tests, packages and ships the equipment; performs installation and services
- Invoices the agency or contractor

8.2 Information Required on the Delivery Order

Delivery orders must contain the following information for processing. If it does not appear on the delivery order, the order may not be processed, or processing may be delayed.

- Delivery Order Number (any valid Government DO form is allowed)
- Quote from a SEWP Contract Holder verifying the viability of the order
- SEWP Fair Opportunity Form for orders over \$5 million
- Date Delivery Order issued
- SEWP Contract Number (80TECH26D0754)
- SEWP Contract Holder's mailing address and phone number
- Issuing Office: agency name and mailing address
- Ship To Office: agency name and mailing address
- Total dollar amount of order
- Contracting Officer's signature
- Contracting Officer's phone number
- Date Delivery Order signed
- Line items and pricing

9. Contract Rules

9.1 Fees

- The SEWP VI fee is **0.34%** of total award value and cannot be shown as a separate line on the quote. The fee must be included in the price of the products. (The SEWP fee is subject to change with notice from the SEWP PMO.)
- There is **no cap** on the SEWP fee.

9.2 Allowable Items

- Open market items are not allowed on the quote, even at \$0.
- All CLINs must be added to the contract and loaded in ITG's ERP prior to quoting the customer. This includes Market Research Report (MRR) responses.
- All products offered are TAA compliant and, where applicable, EPEAT / Energy Star compliant.

9.3 Allowable Customers

- All Federal agencies
- Authorized Federal contractors, primes and system integrators. Receipt of a SEWP STN number constitutes approval of the prime; ITG is not required to also obtain a FAR 51 letter.

9.4 Small Business Set-Aside

ITG is classified as a **Small Business** on SEWP VI under NAICS 541519e. ITG may therefore accept SEWP orders that contain Small Business Set-Aside (SBSA) requirements.

10. Delivery, Installation and Post-Delivery Support

10.1 Delivery

- Standard estimated delivery is 30 days after date of order unless a different lead time is stated on the ITG quote.
- Hardware ships from ITG's 11,000 sq. ft. Logistics Centre in Fairfax, VA, or drop-ships from the OEM or distribution partner, with full supply chain custody-maintained CONUS and OCONUS. Shipping is performed in accordance with MIL-STD-129 where applicable.
- COTS software and licenses are delivered directly from the OEM through secure portal download links, preserving Government ownership and update rights. ITG confirms receipt at destination before final invoicing.
- Custom integrated solutions are prepared, furnished, tested, quality assured, packaged and tagged at the Logistics Centre before delivery and installation, to minimize installation time and troubleshooting.

- ITG provides shipment tracking and proactive status updates for every open order.

10.2 Installation and Site Services

ITG provides installation, integration, configuration, cabling and site planning services through its own technicians and its network of field service engineers, CONUS and OCONUS. Site surveys, room designs, mock-ups, testing, user training and acceptance support are available as quoted line items under Technical Area 9a.

Installation, field service and logistics are coordinated through the ITG SEWP VI PMO:

Christine Moore, Program Manager, ITG SEWP VI PMO 703-485-0798 / 703-698-8282
- christine.moore@itgonline.com

Roberto Udasco, Deputy Program Manager 703-485-0766 - roberto.udasco@itgonline.com

10.3 Basic Warranty

All products delivered by ITG carry the standard OEM warranty. The warranty term, coverage and service level are stated on the ITG quote for each line item. Warranty claims may be initiated directly with the OEM or through ITG, which will manage the claim on the agency's behalf at no additional cost.

10.4 Extended Warranty and Maintenance

ITG offers a full catalog of OEM optional warranty services as well as ITG "Over and Above / Post-OEM" warranty offerings where customer requirements are not met by the OEM's standard programs. Options include extended warranty, accidental damage protection, keep-your-hard-drive, on-site repair, depot repair, 4 / 8 / 24-hour response, break-fix, accompanying equipment protection, preventive maintenance, custom SLAs, full-time on-site technicians and end-of-life support plans for equipment over five years old (including equipment not originally supplied by ITG).

Warranty and maintenance requests are handled through the ITG SEWP VI PMO:

Christine Moore, Program Manager, ITG SEWP VI PMO 703-485-0798 / 703-698-8282
- christine.moore@itgonline.com

10.5 Technical Support and Helpdesk

ITG operates a 24x7x365 U.S.-based helpdesk and Technical Account Management (TAM) team. Helpdesk services are ITIL-driven and cover incident, event and problem management, with configuration and change management available as options. Support channels include phone and email technical support, remote off-site support, and on-site support at government facilities.

To open a technical support ticket, contact ITG at 703-698-8282 or notify the ITG SEWP VI PMO, which will log the incident with the Technical Account Management team and track it to closure:

Christine Moore, Program Manager, ITG SEWP VI PMO 703-485-0798 / 703-698-8282
- christine.moore@itgonline.com

10.6 Software Support

Software support follows the OEM's published support program for the licensed product. ITG assists with license activation, entitlement transfer, portal access, renewal timing, true-up and compliance questions, and coordinates escalation with the software publisher.

Software support requests are handled through the ITG SEWP VI PMO:

Christine Moore, Program Manager, ITG SEWP VI PMO 703-485-0798 / 703-698-8282
- christine.moore@itgonline.com

10.7 Repair, Decommissioning and Disposal

ITG's Electronic Repairs Group provides parts replacement and break-fix services, integration, design and testing, decommissioning and destruction services, and environmentally responsible disposal and recycling of IT equipment through certified partners.

Repair, decommissioning and disposal requests are handled through the ITG SEWP VI PMO:

Christine Moore, Program Manager, ITG SEWP VI PMO 703-485-0798 / 703-698-8282
- christine.moore@itgonline.com

10.8 Invoicing and Payment

ITG invoices the ordering agency or authorized contractor after delivery acceptance, referencing the SEWP contract number, the agency delivery order number and the ITG Opportunity Number. Invoicing is submitted through the agency's designated system (for example IPP or WAWF/iRAP) as directed on the delivery order.

Invoicing questions should be directed to the ITG SEWP VI PMO, which coordinates with ITG Finance and Accounting:

Christine Moore, Program Manager, ITG SEWP VI PMO 703-485-0798 / 703-698-8282
- christine.moore@itgonline.com

11. Troubleshooting a Problematic Order

If an order is delayed, incomplete, incorrectly configured, damaged in transit, or otherwise not performing as expected, use the following escalation path. ITG's objective is acknowledgement within one business day and a resolution plan within three business days.

<i>Step</i>	<i>Contact</i>	<i>Role and Scope</i>	<i>Phone / Email</i>
1. First contact	Christine Moore, Program Manager, ITG SEWP VI PMO	Order status, delivery issues, configuration questions, technical faults, warranty claims, contract and CLIN questions, invoicing questions.	703-485-0798 / 703-698-8282 - christine.moore@itgonline.com
2. Escalation	Roberto Udasco, Deputy Program Manager	Unresolved order issues, resource conflicts, schedule recovery, executive escalation within ITG.	703-485-0766 - roberto.udasco@itgonline.com
3. SEWP PMO	NASA SEWP Helpline	Contract vehicle level issues and order routing.	(301) 286-1478 - help@sewp.nasa.gov

Technical faults on delivered equipment may also be reported to ITG at 703-698-8282. The PMO logs every incident with ITG's Technical Account Management team, dispatches a field technician where required, and tracks the incident to closure.

Any change to an issued order, including quantity, configuration, ship-to address or period of performance, must be processed as a modification and must route through the NASA SEWP PMO.

12. NASA SEWP Program Office Contacts

<i>Contact</i>	<i>Phone</i>	<i>Email</i>
<i>SEWP Helpline</i>	(301) 286-1478	help@sewp.nasa.gov
<i>SEWP Contract Holders Helpline</i>	(301) 286-4555	chhelp@sewp.nasa.gov
<i>SEWP Orders</i>	(301) 286-0317 (fax)	sewporders@sewp.nasa.gov

SEWP PMO hours of operation: Monday through Friday, 7:30 AM to 6:00 PM Eastern Time. SEWP website: www.sewp.nasa.gov

Please contact the SEWP helpline with any questions concerning purchase orders, SEWP web tools or any SEWP related topic.

Document Control

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<i>Contract</i>	80TECH26D0754, Category A
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<i>Review cycle</i>	Updated versions published no later than 10 business days following each contract modification, in accordance with SEWP SOW A.6
<i>Compliance</i>	The information in this ordering guide is provided in compliance with the requirements of the SEWP VI Contract Holder User Manual and SEWP SOW A.6